Dear Glencore Alloys Vendor,

The Vendor Portal for Glencore Operations South Africa for the Alloys Division (hereafter referred to as the "GOSA Alloys Vendor Portal") was launched in April 2016. As this was a major change in the way we do business with our Vendors, the use of the GOSA Alloys Vendor Portal by Vendors was never made compulsory.

During the last year, Glencore Alloys provided continuous training thought various channels/methods and continuous support on the use of the GOSA Alloys Vendor Portal. We are confident with the level of participation that we are finally ready for the full application in order to reap the anticipated benefit of the GOSA Alloys Vendor Portal.

As a result, you are herewith notified that **with effect from 1 July 2017**, Glencore Alloys will exclusively be dealing with Vendors through the GOSA Alloys Vendor Portal in the following instances:

- Any vendor information changes/updates; and
- Where Request for Quotations (RFQs) have been sent to vendors through the GOSA Alloys Vendor Portal.

Should you feel that your company still require additional training in order to be ready for 1 June 2017, you may nominate representatives (maximum 3 per company) to attend a 3-hour Vendor Portal training session in either Johannesburg, Lydenburg or Rustenburg, on the following dates:

Session	Where	Date	Time
1	JC Lemmer Auditorium, National Museum of Military History, Erlswold Way, Saxonwald, Johannesburg	22-Mar-17	9:00 to 12:00
2			13:00 to 16:00
3	Lydenburg Smelter Lapa, Carrington Drive, Ohrigstad Road, Lydenburg	28-Mar-17	13:00 to 16:00
4		29-Mar-17	9:00 to 12:00
5	NG Bergsig Church Hall, 194 Bethlehem Drive, Rustenburg	30-Mar-17	9:00 to 12:00
6			13:00 to 16:00

We would appreciate it if you would respond <u>by return mail</u> with names, mobile numbers and e-mail addresses of the representatives that you want to nominate – also please indicate which session each individual should attend.

Seating is limited – depending on demand, we may schedule additional training sessions in the near future.

Important – We recommend that you download the User Guide on the <u>Vendor Portal</u> and work through the material prior to attending any session. This will allow you the opportunity to proactively participate in the discussions during the training sessions.

We thank you for your positive participation in this regard to date.

Kind regards

Glencore Operations